

## Step to Step for Single Premium Top-Up (SPTU)

1. Access the Customer Portal by visiting <a href="https://www.tokiomarinelife.com.my/eServices/">https://www.tokiomarinelife.com.my/eServices/</a>



2. Enter NRIC number and password on the screen below to Login Customer Portal.



Tokio Marine Life Insurance Malaysia Bhd. [199801001430 (457556-X)] Ground Floor, Menara Tokio Marine Life. 189, Jalan Tun Razak, 50400 Kuala Lumpur. General Line: (603) 2059 6188 Fax: (603) 2152 8068 Customer Care Hotine: (603) 2603 3999 Website: tokiomarine.com



3. Click 'View More' for the policy where you wish to perform Single Premium Top-Up.



4. Click on 'Policy Details' to view the Fund Details. Then, click on 'Single Premium Top-Up' button to proceed with the application.

|                  |                              |                             | 8                            | Products 😰 FAQ                        | 🦕 Get In Touch                    |                                |
|------------------|------------------------------|-----------------------------|------------------------------|---------------------------------------|-----------------------------------|--------------------------------|
| INSURANCE GROUP  |                              | My Po                       | licy Self Service            | e-Payment ~ My Docur                  | ment ~ e-Claims ~ For             | ms Highlights                  |
|                  |                              |                             | AT COM                       | N.                                    | HH HH                             | Online Help                    |
|                  |                              | - 7                         |                              |                                       |                                   | Policy No.                     |
|                  | The information is extracted | d as at 27/11/2019 12:00/   | M                            |                                       |                                   |                                |
|                  | Personal Details             | Policy Details              | Coverage Details             | Intermediary Details                  | Policy Servicing Part<br>eForm Su | ial Withdrawal<br>bmission Log |
|                  | Policy Commencement D        | Date 21/01/2016             |                              | Fund Details —                        |                                   |                                |
|                  | Policy Issue Date            | 21/01/2016                  |                              |                                       | TokioMarine-Enterprise Fund       |                                |
|                  | Policy Status                | In Force                    |                              | Fund Date :<br>Total Unit Available : | 31/03/2093<br>1,095.23            |                                |
| A THERE IN THE A | Maturity Date                | 21/01/2111                  |                              | Unit Price :<br>Total Fund Value :    | RM 3.22000                        |                                |
|                  | Payment                      | Monthly                     |                              | Percentage :                          | 100.00 %                          |                                |
|                  | Installment Premium          | RM 100.00                   |                              | Total Fund Value :                    | RM 3,526.66                       |                                |
|                  | Payment Method               | Credit Card Auto            | odebit                       | Partial Withdrawal                    |                                   |                                |
|                  | Autodebit Details            | MBB VISA CARD               | *********5400                | Fund Switching<br>Premium Redirection |                                   |                                |
|                  | Mandate Status               | Active                      |                              | Single Premium Top-Up                 |                                   |                                |
| A THE            | Copyright © 2011             | Jokio Marine Life Insurance | ayela Bint An Reputa Recover |                                       |                                   |                                |

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5. The 'Current Fund Details' and 'Current Premium Allocation Details' will be displayed. Click 'Next' to proceed.

|     | å   | Make Appointment 🛛 & Products 🗭 FAQ | Corporate Policies   |
|-----|---|-------------------------------------|--|
|     |   |                                     |  |
|     | Single Premium                                  | Τορ-υρ                              |  |
|     | Policy Details                                  |                                     |  |
|     | Policy No                                       |                                     |  |
|     | Name of Policy Owner                            |                                     |  |
|     | Name of Life Assured                            |                                     |  |
|     | Basic Plan Name TokioMa                         | rine-iLifeSecure                    |  |
|     | Commencement Date 21/01/20                      |                                     |  |
|     | Paid To Date 21/09/20                           |                                     |  |
|     | Current Fund Details                            |                                     |  |
|     | Fund Name                                       | Estimated Value as at 31/03/2093    | Units  |
| 444 | TokioMarine-Enterprise Fund                     | RM 3,526.66                         | 1,095.23477  |
|     | Total Fund Value                                | RM 3,526.66                         |  |
|     | Current Premium Allocation Details              |                                     | 14   |
|     | Fund Name                                       | Promium Allocation Descentage (9    | AL ANYARE -X   |
|     | T UIO Name                                      | Freihight Allocation Fercentage (A  |  |
|     | TokioMarine-Enterprise Fund                     | 100.00 %                            |  |
|     | Total Premium Allocation                        | 100.00 %                            |  |
|     |   |                                     | The state of the s |
|     |   |                                     | Next >   |
|     |   |                                     |  |
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- 6. On this screen, the customer is required to fill in the following details:
  - Source of Wealth: Click the checkbox to select the 'Source of Wealth'. Note<sup>1</sup>: Multiple selections are allowed.



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(ii) Source of Fund: Click the checkbox to select the 'Source of Fund'. *Note*<sup>1</sup>: *Multiple selections are allowed.* 



(iii) Desired Single Premium Top-Up amount: Scroll down to enter the desired Single Premium Top-Up amount.

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(iv) Single Premium Top-Up Allocation Details: After entering the desired Single Premium Top-Up amount, a message will be prompted to confirm the investment allocation for Single Premium Top-Up.



A) If customer clicks 'OK', the Single Premium Top-Up investment allocation will follow the existing fund allocation. The 'Fund Name' and 'Percentage to be allocated (%)' will be auto-displayed. Click 'Next' to proceed if all the details are confirmed.

|       |   | Others (e.g. inheritance<br>Not required to fill up   | gift, allowance, loan etc.), plea   | se specify   |
|-------|---|---|---|--|
|       | Please key in your desired SPTU Ar  | nount (RM)  | 100   |  |
| Intr. | Single Premium Top-Up Allocation D  | etails  | RULE IN LOCAL   |  |
|       | Fund Name   | Percentage to be allocated (%)  | Top-Up Amount (RM)  | Action   |
|       | TokioMarine-Enterprise Fund   | ✓ 100   | 100.00  |  |
|       | Total   | 100 %   | 100.00  |  |
|       | 3. The transaction limit for FPX are<br>i. Personal banking account ;<br>* The above limit is subject to ar<br>* The above limit is subject to ar<br>4. Single Premium Top-Up allocation<br>5. The unallocated Single Premium top-Up will be up<br>contract for more details.<br>6. Single Premium Top-Up will be up<br>7. Single Premium Top-Up will be up<br>8. For policy with both Protection ar<br>9. Premium payment is charged as<br>policy belongs to his / her paren<br>particulars provided are correct.<br>10. If the application is unsuccessfu | as below<br>MJ - RM 30,000*<br>RM 2 - RM 1.000,000*<br>ccount holder's internet banking withdrain<br>Top-Up charges may vary according to t<br>sed to purchase units at the next valuati<br>be processed upon receipt of full payme<br>ind Investment Fund. Single Premium Top<br>per account holder's authorisation. As an<br>ts; spouse, children and siblings, it is acc<br>L, the Company will inform you in writing. | wal limit with bank, whichever in<br>1 100%.<br>he product types. Please refer<br>on date.<br>nt.<br>· Up will be allocated to Investr<br>count holder's responsibility to<br>ount holder's responsibility to | s lower.<br>to your policy<br>nent Fund.<br>her own policy;<br>ensure that |
|       |   |   | Previous «  | Next >   |

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- B) If customer clicks 'Cancel', they will need to select the fund based on the available types in the drop down list. Select the 'Fund Name' and 'Percentage to be allocated (%) to be allocated as desired. Click 'Next' to proceed if all the details are confirmed.
  - Click 'Add Row' if customer wants to allocate to more than 2 funds.
  - Click 'Remove', if customer wants to remove one of the selected Fund Names and/or Percentages to be allocated.

|       |  | Others (e.g. inheritance     Not required to fill up   | e, gift, allowance, Ioan etc.), pl   | ease specify  |
|-------|--|--|--|---|
|       | Please key in your desired   | I SPTU Amount (RM)   | 100  |   |
| THIN. | Single Premium Top-Up Alk  | ocation Details  | To Te Te Te Te   |   |
|       | Fund Name  | Percentage to be allocated (%)   | Top-Up Amount (RM)   | Action  |
|       | Select Fund  | ~  | 0.00   |   |
|       | Select Fund  | ~  | 0.00   | Remove  |
|       | Totat  | 0%   | 0.00   |   |
|       | 2. The minimum and maxii     3. The transaction limit fo     i. Personal banking a     ii. Corporate banking     * The above limit is sub     4. Single Premium Top-Up     5. The unallocated Single     contract for more detail     6. Single Premium Top-Up     8. For policy with both Pre     9. Premium payment is ch     policy belongs to his/1     porticulars envided an | mum amount of Single Premium Top-Up may van<br>(FPX are as below:<br>ccount : RM 1 – RM 30,000+<br>account : RM 2 – RM 1.000,000+<br>ject to account holder's internet banking withdr<br>allocation has to be in multiply of 5% with total<br>Premium Top-Up charges may vary according to<br>Is.<br>will be used to purchase units at the next valua<br>will only be processed upon receipt of full payn<br>tection and Investment Fund, Single Premium To<br>arged as per account holder's autorisation. As<br>rer parents; spouse, children and siblings, it is ac-<br>argent | according to the product type<br>awal limit with bank, whicheve<br>of 100%.<br>the product types. Please refe<br>tion date.<br>ent.<br>be full be allocated to Inves<br>account holder can pay for his<br>ccount holder's responsibility t | s.<br>' is lower.<br>r to your policy<br>trment Fund.<br>/ her own policy:<br>o ensure that |
|       | 10. If the application is uns  | uccessful, the Company will inform you in writing  | 3.<br>Previous   | < Next >  |

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- 7. On this screen, please follow the steps below:
  - (i) Click on 'Terms and Conditions' to read and acknowledge.



(ii) The Terms and Conditions for Single Premium Top-Up will be displayed. Then, click the 'Close' button to proceed.



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(iii) If customer agrees to proceed, check the box labeled "I, the Policy Owner of the policy, hereby declare that I have read and understood the Terms and Conditions.". Then, click the 'Submit' button.



(iv) If customer decides not to proceed with Single Premium Top-Up, click the 'I do not want to proceed' button. The customer will be directed to the 'Policy Details' screen.



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- 8. On this screen, please follow the steps below:
  - (i) Check the box if customer agrees to the payment Terms & Conditions, then click the 'FPX' button. Customer will be directed to the FPX payment confirmation page.

|   | & Make Appointment   | & Products   | FAQ C Get In Touch Corporate   |
|---|--|--|--|
|   |  |  |  |
| Single Premium Top-Up Policy Number -   |  |  |  |
| The Policy holder and the Cardholder/Account Holder ackno<br>consented to the use of the banking card/account for this tran<br>responsibility for the transaction and any consequences arisin | wiedge that they are full<br>isaction. The Policy holde<br>g from the use of the bar | y aware of the e-pay<br>r and the Cardholde<br>king card/account f | ment transaction and have<br>/Account Holder accept full<br>or this transaction. |
|   |  | Select Payr  |  |
| Date of Payment   |  | ime of Payment   | Back <<br>Payment Updated  |
| Monday to Friday (Business Days)  | 4  | efore 3:00PM   | Same Business Day  |
|   |  | fter 3:00PM  | 2 Business Days  |
| Saturdays, Sundays and Public Holidays (Non Business Days)  | and the  | nytime   | 2 Business Days  |
|   |  |  |  |
| Copyright © 2018 Tokio Marine Lan Instance o Many - Unit 20 Kinger  | Titte  | and all  | - TAKE   |

(ii) An information message regarding the transaction limit for FPX will be prompted:

| Transaction limit for FPX:                              |  |
|---|--|
| 1) Personal banking acco                                | ount: Transaction Limit is RM1-RM30,000*.                  |
| 2) Corporate banking ac                                 | count: Transaction Limit is RM2-RM1,000,000                |
| *The above limit is subject<br>with your bank, whicheve | t to your internet banking withdrawal limit<br>r is lower. |
|   |  |
|   |  |
|   | OK Cancel  |

- A) Click 'OK' to proceed to payment confirmation page.
- B) Click 'Cancel' to stay on the current screen (payment page)

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- 9. On this screen, please follow the steps below:
  - (i) Go to 'Choose Transaction Type' and select the account types from drop down list.

|   | Payment Confirmation   |
|---|--|
|   | Time Left : 2:35   |
| Merchant Name: Tokio Marino Life insurance Malaysie<br>Merchant Transaction ID: SPTU<br>Reference Number: SPTU3<br>Total Amount (RM): 100.00  | 8hd.   |
| Payment Method O<br>Choose Transaction Type<br>Email (Optional)   | Ilino Banking OFFPX  |
| "By checking on the checkbox, you hereby agree with /1<br>"FPX Operation Hour 24 x 7, more about FPX; FPX Informat<br>"You must have internet banking account in order to make<br>"Please ensure that you browser's pop up blocker has bee<br>"Do not close browser / refresh page until you receive resp." | PX's Terms and Conditions<br>on<br>ransaction using FPX<br>disablet to avoid any interruption during making transaction.<br>nse. |
|   | Cancel Proceed   |
|   |  |

(ii) After selecting the account types, choose the 'Bank' for which you want to make a Single Premium Top-Up payment.

|   |  | Payment Confirmation |
|---|--|----------------------|
|   | Time Left : 5:43   |                      |
| Merchant Name: Tokio Marine Life Insurance Male<br>Merchant Transaction ID: SPTU<br>Reference Number: SPTU38<br>Total Amount (RM): 100.00   | ysia Bhd   |                      |
| Payment Method<br>Choose Transaction Type<br>Bank<br>Email (Optional)   | Online Banking OFPX Individual  Phase Belect  Attribute Attribute Bank Kuamatai (Offine)   |                      |
| By orecangl out and a second by a resolution of the second by a resolution of the second by the | Bank Rasyati (Offline)<br>BSN<br>CIMB Clicks (Offline)<br>Hong Leong Bank<br>HSD (Clicks)<br>HSD ( | ansaction.           |

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(iii) Check the box to agree to 'FPX's Terms and Conditions'.

- A) Click the 'Proceed' button and you will be directed to the respective 'Online Internet Banking' page based on the bank you selected.
- B) If you click the 'Cancel' button, following screen will display the payment confirmation status from FPX to the Company. After clicking 'Back to Portal', a message will be shown informing you that the payment was unsuccessful [refer to Step 10 (ii) for further information].

| Unsuccessfu   | I Transaction  |
|---|--|
| Reason : Use  | r cancelled payment  |
| Merchant Name<br>Merchant Trans<br>Total Amount (F<br>FPX Transactio<br>Authorization C | t : Tokio Marine Life Insurance Malaysia Bh<br>action ID : SPTU     100.00 n Date : 05 Aug 2024 11:46:51 PM code : TM1 |

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(iv) When customer click 'Return to Merchant's Page' from the respective 'Online Internet Banking' page, the following screen will display the FPX payment status. Then, click 'Click Here to Complete Your Transaction'.

| FPX status Pa       Merchant Name     TOKIO MARINE LIFE INSURANCE MALAYSIA BHD 01       Merchant Order No.     SPTL       FPX Transaction ID     Image: Comparison of the second se  | rchant Name TOKIO MARINE LIFE INSURANC | FPX Status Page   |
|---|--|-------------------|
| Merchant Order No. SPTL<br>FPX Transaction ID MINING MARKEN<br>Amount RM 100.00<br>Transaction Status Approved<br>Date & Time<br>Buyer Bank MAYBANK2U<br>Bank Reference No.<br>Print Click Here to Complete Your Transaction  |  | E MALATSIA DEU UT |
| FPX Transaction ID     Image: Constant of the second of the | erchant Order No. SPTL                 |                   |
| Amount     RM 100.00       Transaction Status     Approved       Date & Time     Buyer Bank       Buyer Bank     MAYBANK2U       Bank Reference No.     Print   | X Transaction ID                       |                   |
| Transaction Status Approved Date & Time Buyer Bank MAYBANK2U Bank Reference No.  Print Click Here to Complete Your Transaction  | nount RM 100.00                        |                   |
| Date & Time Buyer Bank MAYBANK2U Bank Reference No.  Print Click Here to Complete Your Transaction  | ansaction Status Approved              |                   |
| Buyer Bank MAYBANK2U Bank Reference No.  Print Click Here to Complete Your Transaction  | te & Time                              |                   |
| Bank Reference No.  Print Click Here to Complete Your Transaction   | yer Bank MAYBANK2U                     |                   |
| Print Click Here to Complete Your Transaction   | nk Reference No.                       |                   |
|   | Print Click Here to Complete           | Your Transaction  |

(v) The following screen will show the payment confirmation status from FPX to the Company. Then, click 'Back to Portal'.

| TO<br>INSI<br>Payment has bu   | IIO MARINE<br>IRANCE GROUP<br>en made successfully   |
|--|--|
| Merchant Kamo<br>Merchant Transcton<br>PFX Transcton D<br>Bank<br>Total Amount (MM<br>PFX Transaction D<br>Authorization Cod | Toko Manne Life Insurance Malaysia End.           Ph ID         SPT1           100 00         SPT2           100 00         Find           100 00         Find           100 00         Find           100 00         Find           00 Aug 2024 12:19:07 AM           00         00 |
| Please safe or sport   | the FPIC Transaction ID for your future reference<br>8 - "Go Grean, Their Balance Prestage"  |

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- 10. Refer to the payment status below for:
  - (i) Successful Payment:
    - a. An SMS will be sent to policy owner's registered mobile phone number and a confirmation message will be displayed. Below is a sample of the SMS sent:

TokioMarineLife: <Policy Number>. Request for Single Premium Top-Up received via portal & will be processed within 2WD. Call 03-26033999 for enquiry.

- b. Customer may download a copy of the 'Request for Alteration Form' for future reference.
- c. Click on 'Finish' to exit from the screen. The customer will be directed to the 'Policy Details' screen.



- (ii) Unsuccessful Payment:
  - a. A message will be displayed to inform customer that the payment was unsuccessful.
  - b. Customer will need to submit the request again.
  - c. Click on 'Finish' to exit from the screen. The customer will be directed to the 'Policy Details' screen.



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## Appendices: Sample of Request for Alteration Form

| To Be a <b>Good Company</b>   |  | <b>&gt;&gt;&gt;</b>  |
|---|--|--|
| Policy No.  |  | TOKIO MARINE<br>INSURANCE GROUP  |
| REQUEST FOR ALTERATION  |  |  |
| Request Types (Please tick where ap   | plicable)  |  |
| Service Request     Financial Changes   | Fund-Related Change Fully Paid Up (For Transmission)   | s (For IL Policy ONLY)<br>aditional Policy ONLY)   |
| Full Name of Dolicy   | PART 1: PARTICULARS  |  |
| Owner as per<br>NRIC/Passport   |  |  |
| Handphone No.   |  |  |
| Email Address   |  |  |
|   | CONSENT FOR eCORRESPONDENCE  | S  |
| By completing the email address above or<br>to the Policy via electronic format and I a   | by updating the email address, I hereby conse<br>uthorize Tokio Marine Life Insurance Malaysia | ent to receive all future correspondence relating<br>a Bhd. to email such correspondences to me. |
|   | PART 2: SERVICE REQUEST  |  |
| Method of Payment   | Please state   |  |
| Occupation  | New Occupation   |  |
|   | Exact Duties   |  |
|   | Nature of Business   |  |
|   | Name of Employer   |  |
|   | Annual Income  |  |
| Smoker Status   | Date of change:  | No. of Cigarettes per day:   |
| Mode of Payment   | Annual     Quarterly   | Semi Annual     Monthly  |
| Others  |  |  |
|   | PART 3: FINANCIAL CHANGES  |  |
| Reduce Basic Sum Assured  | New Basic Sum Assured  |  |
| Reduce Rider Sum Assured  | Name of Rider  | New Sum Assured<br>(RM)  |
|   | 1.   |  |
|   | 2.   |  |
| Reduce Basic Premium<br>(Investment Linked)   | per year   | (only allowed on Next Policy Anniversary)  |
|   |  | For Office Use:  |
| RECEIVED  | RECEIVED   |  |
| Tokio Marine Life Insurance Malavsia Bhd.   | Page 1 of 4  |  |
| Depending 1430 (457595-50)<br>Ground Floor, Marian Taki Matheu Un.<br>198, Julian Tun Rama, 59400 Kasha Umpur.<br>General Line: 1903 2559 0188<br>Fai: 95033 2152 8068<br>Constorm: Case Hother: (613) 2563 3990<br>Website: tokiomarine.com<br>A member of the<br>Tokio Marine Group | C5/RFA/122020  |  |
| kio Marine Life Insurance Malaysia Bhd.<br>3001001430 (457556-X))<br>und Floor, Menara Tokio Marine Life,<br>Jalan Tun Razak, 50400 Kuala Lumpur.<br>eral Line: (603) 2058 6138<br>:(603) 2162 8068<br>tomer Care Hotline: (603) 2603 3999<br>site: tokiomarine.com                   |  |  |



To Be a Good Company

| Policy No.  |   |                                      | TOKIO MARINE<br>INSURANCE GROUP  |
|---|---|--------------------------------------|--|
| P   | ART 3: FINANCIAL                                | CHANGES (CONTIN                      | UE)  |
| Cancellation of Bider(s)  |   |                                      |  |
|   |   |                                      |  |
|   |   |                                      |  |
| Checklist:<br>For Cancellation of Riders, Reduce Basic S  | um Assured and Redu                             | uce Rider Sum Assured                | (if any), please submit Direct Credit Payment                                    |
| Form.   | Life Core Dides Div                             | Hereiteliseties Berg                 | The location of black of Biddee and  |
| medical rider after commencement date of 0  | 01/01/2006 for quart                            | erly, semi-annual and                | annual payment mode  |
| For Cancellation of Riders, Reduce of Sum   | Assured and Reduce                              | Basic Premium for all                | policies, please submit Trustee's consent.                                       |
| PART 4:   | FUND-RELATED CH                                 | ANGES (FOR IL PO                     | LICY ONLY)   |
| IMPORTANT NOTES   |   |                                      |  |
| It is recommended that you review your prot   | ection needs before                             | you consider making a                | my changes to your premium. If you reduce the                                    |
| premium of your investment-linked policy w  | ithout adjusting you<br>fund value is not en    | r coverage or if you a               | dd/upgrade benefits without paying additional                                    |
| in termination of your policy.  |   | bugh to puy for your                 | policy charges in the later years and whit result                                |
| Please tick where applicable.   |   |                                      |  |
| Single Premium Top-Up (SPTU)  |   |                                      |  |
| (Before you pay into any Single Premium Top Up,<br>Please contact your agents or our customer service | you should always con<br>ce team for more infor | sider paying your requir<br>mation.) | ed premium up to date under your existing policy.                                |
|   |   | Top-Ilo Amount                       | Checklist  |
| Type of Funds   | Percentage                                      | (RM)                                 | Single Premium Top-Up  |
| TokioMarine-Enterprise Fund   | 100   | 200.00                               | Investment allocation to<br>follow existing Eucl Allocation                      |
| TokioMarine-Bond Fund   | 0   | 0.00                                 | if it is not stated in the form  |
| TokioMarine-Managed Fund  | 0.00  | 0.00                                 |  |
| TokioMarine-Orient Fund   | 0.00  | 0.00                                 |  |
| TokioMarine-Dana Ikhtiar  | 0.00  | 0.00                                 |  |
| TokioMarine-Luxury Fund   | 0.00  | 0.00                                 | Checklist  |
| Others:   | 0.00  | 0.00                                 | Regular Top-Up   |
| TOTAL   | 100 %   | 200.00                               | <ul> <li>RTU will follow existing mode<br/>of payment for the policy.</li> </ul> |
| Regular Top-Up (RTU)  | Tee lie   | mount (BH)                           | □ For Deletion of RTU, please  |
| Inclusion of RTU  | rop-up /  | per year                             | Subline Hustee's consent.  |
| Deletion of RTU   |   |                                      | 1  |
| Increase RTU  | From  | То                                   | ]  |
| Reduce RTU  | From  | То                                   | ]  |
| For Single Premium Top-Up (SPTU) and Reg  | ular Top-Up (RTU):                              |                                      |  |
| Please indicate the source of wealth:   |   |                                      |  |
| Investment Income   |   |                                      |  |
| Others, please specify  |   | _                                    |  |
| Please indicate the source of fund:   |   |                                      |  |
| Savings  Withdrawal from Policy   |   |                                      |  |
| Proceeds from Policy Surrender  |   |                                      |  |
| Proceeds from Policy Maturity     Others, please specify  |   |                                      |  |
| Li others, prease specify   |   | _                                    |  |
|   |   |                                      |  |
|   | Page  | 2 of 4                               | CS/RFA/122020  |

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| olicy No.   | 1  |   | TOKIO MARI<br>INSURANCE GRO   |
|---|--|---|---|
| Premium Redirection   | 3();   |   |   |
| Type of Funds   | Percentage   | (%)   |   |
| TokioMarine-Enterprise Fund   | T secondage  |   | Checklist   |
| TokioMarine-Bond Fund   |  |   | Promium Radicection   |
| TokioMarine-Managed Fund  | 6  | 8   | Multiple of 5%  |
| TokioMarine-Orient Fund   |  |   | □ Total 100%  |
| TokioMarine-Dana Ikhtiar  |  | I   | 8   |
| TokioMarine-Luxury Fund   | ()<br>()   |   |   |
| Others:   | 8  |   |   |
| Total   | 100 %  |   |   |
|   |  |   |   |
| From Fund   | To Fund  | Percentage (%)  | Unit  |
| From Fund   | TO FUND  | Percentage (3)  | Unit  |
|   |  |   |   |
| 23  |  |   |   |
|   |  | -   | ý.  |
| Note: Switching fee may be applicable   | depending on the product. Please   | e refer to your policy contra   | ct for more details.  |
| 0.077   | 5. FULLY PAID UP (FOR TRA  | DITIONAL POLICY ONLY  |   |
| PARI  | STOLLI PAR OF (FOR TRA   | STRONGLE POLICE ONLY  | C   |
| 3. This ruly Paid Up Option Fo<br>the end of the 10th Policy Ye<br>On conversion, this Fully Paid Up Opti<br>payable. The Policy Sum Assured will in<br>the Policy will continue to be in force<br>Reinstatement of the Policy back to page 100 million | on Form will form part of the Pol<br>remain unchanged after conversio<br>provided premiums are paid with<br>syment mode is not allowed after | icy and all future premiums<br>n to Fully Paid Up policy, ar<br>in the grace period.<br>the Policy has been convert | for the Policy will no longer t<br>d all riders (if any) attached t<br>ted to Fully Paid Up status. |
|   | PART 6: AUTHOR   | SATION  | 7 1   |
| We, the Policy Owner of the Policy, he<br>We further agree that any alteration of<br>Signed at  | reby authorize and request that the<br>r variation shall not take effect u<br>(place) on 2024-08   | e Policy be changed in accountil the request is approved<br>-04 (date)  | rdance with the above particul<br>by the Company.   |
| ignature of Policy Owner  | *Sigr<br>Nam   | ature of Witness  |   |
| NO. NO.:  | Tel.   | No. :   |   |
|   | Page 3 of 4  |   | CS/RFA/122020   |
| kio Marino I ifa Incurance Malauria I   | Rbd mennion an armer at  |   |   |
| and Floor, Menara Tokio Mariae Ufe.   | ni ur Pragoriori 430 (421,236-2))  |   |   |
| Jatan Tun Razak, 50400 Kuala Lumper.<br>erai Line: (8039 2059 6188 Fax: 8030 2162 8068 Ci<br>site: tokiomarine.com  | stomer Care Hotline : (903) 2003 3999  |   | A member of the<br>Tokio Marine Group   |

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|   |   |  |  | TOPIONABINE   |
|---|---|--|--|---|
| olicy No.   |   |  |  | INSURANCE GROUP   |
|   | PART 6: AUTHO   | RISATION (CONTINUE   | E)   |   |
| I/We hereby consent for the Policy to   | be changed in accordance  | with the above particu   | lars.  |   |
| Signed at   | (place) on  |  | (date)   |   |
|   |   |  |  |   |
| Signature of Trustee/Parent/Guardian  | (where applicable)  | *Signature of Witne  | 25   |   |
| Name :<br>NRIC No.:<br>Tel No. :  |   | Name :<br>NRIC No.:<br>Tel. No. :  |  |   |
|   |   |  |  |   |
| Signature of Trustee/Parent/Guardian<br>Name :  | (where applicable)  | *Signature of Witnes<br>Name :   | 55   |   |
| NRIC No. :<br>Tel No. :   |   | NRIC No.:<br>Tel. No. :  |  |   |
| *STATEMENT OF WITNESS :<br>1. I hereby witness and certify that<br>is/are the signature(s) of the Pol<br>2. The Witness must be at least 18                   | the signature(s) in this fo<br>icy Owner/Trustee/Paren<br>years of age and of sound                               | rm was/were made befor<br>t/Guardian under the Po<br>mind.   | ore me and that I<br>blicy.  | to the best of my knowledge it  |
| Note: A copy of NRIC/Passport/Birt<br>the Company.  | th Certificate of the Polic   | y Owner/Trustee/Parer  | nt/Guardian is su  | ubmitted for verification by  |
|   | PART 7:   | DATA PRIVACY   |  |   |
| I/We understand and agree that the i<br>authorised parties (within or outside o<br>as an insurance company. I/We unde<br>information held by the Company by o | nformation I/we supply wi<br>f Malaysia) for the purpose<br>rstand that I/We have a r<br>contacting the Company's | il be collected, used an<br>s of processing this appli<br>ight to obtain access to<br>Customer Service Repre | d processed by ti<br>ication and to fac<br>and to request<br>sentatives. | he Company, its agents and its<br>illitate the Company's function<br>correction of my/our persona |
| Signed at   | ( place ) on 202  | 4-08-04 (d   | ate )  |   |
| Customer Port   | al eForm  |  |  |   |
| Signature of Policy Owner<br>Name:<br>NRIC No.:   |   |  |  |   |

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Page 4 of Tokio Marine Life Insurance Malaysia Bhd. (199801001430 (457556-X)) Ground Picot Menara Tokio Marine Life. 193. Jahan Tan Ratek. S0400 Kuda Lumput General Line: 1903 2059 6188 Fax: 8039 2162 8068 Customer Care Hotine: 1003 2003 3669 Website: tokiomatine.com

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